

# CAREFREE PACKAGE

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## SECURITY OFFICER AS A SERVICE

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Coop Mineraloel AG, the leading company for petrol stations and convenience stores, regards IT security as a substantial part of risk management. Concerns and urgent problems should be dealt with immediately – that's why they chose Redguard's "Security Officer as a Service" as an all-round carefree package.



Coop Mineraloel AG (CMA) is a Coop Group company that operates more than 300 Coop Pronto Shops, with and without petrol stations. Disruptions and failures due to ICT security problems represent an increasingly relevant threat. CMA wanted to take a more sustainable path towards security, but it was not possible to employ a full-time Chief Information Security Officer (CISO). Five years ago, the CMA therefore chose "Security as a Service" from Redguard which can be called up at any time. This allows CMA to report concerns or problems directly to the external security officer.

### **Sustainable information security**

With the "Security Officer as a Service" CMA has its personal contact at Redguard who is available with all the Redguard

know-how. This enables technical problems to be handled quickly and straightforwardly, processes in the organization to be improved and employee awareness to be raised. "Tasks are quickly identified and consistently processed. The collaboration is constructive, respectful and highly success-oriented," explains Lukas Strässle, IT Manager at CMA, and adds: "This additional role allows my team to concentrate on its core tasks, because I know that the work of the Security Officer is carried out competently and securely." Regular coordination with the IT manager of the CMA ensures that the right protective measures are implemented.

### **Operational tasks and risk management**

The scope of the security officer mandate is defined at the beginning of each year and tailored to CMA's specific needs. "Our requirements are accepted and jointly implemented in solutions," explains Lukas Strässle. For example, Redguard assumes operational tasks of the CISO, develops security specifications, compiles the IT and information security report, evaluates guidelines relating to information security, assesses risks, supports IT projects regarding information security and carries out supplier assessments.



In cooperation with the IT department of CMA, information security management is also being further expanded and monitored. The IT risk management and the business impact analysis show which risks arise for CMA in the event of an attack, and the IT department implements improvements accordingly. "Redguard's technical know-how and additional support has led to a collaborative partnership that we want to continue," says Lukas Strässle.

### **Sustainable further development of IT**

The sustainable positioning of IT and information security at CMA has driven the strategic advancement: CMA is informed about current security events and news is sent directly to the IT management ensuring a timely and professional reaction. "It is more than just a cooperation for us; it is an all-round carefree package," says Lukas Strässle.

### **Our service - your professional support**

Does your company lack the necessary technical experts? Benefit from our expertise and experience from projects with a broad range of organizations from different industries. We can manage the role within your organization or as part of the project. In doing so, we support and accompany you in all questions of information security. With our knowledge, experience and profound technical and methodical expertise, we will guide your organization or project.



**„Our collaboration with Redguard is an all-round carefree package for Cyber Security.“**

**Lukas Strässle**, Head of IT Management  
Coop Mineraloel AG



We offer you support as follows:

#### **Support for your organization**

- Taking on the roles of security officer, chief security officer or their deputies
- Support for the internal security team in strategic and operative issues
- Coaching of internal security specialists
- Support in the analysis of security incidents
- Establishment and maintenance of an information security management system

#### **Support for your project**

- Take up project management for security-relevant undertakings
- Take up the roles of security architect, security consultant and ISDS officer
- Coaching and support of project managers and team members in security-relevant requirements
- Development of instructions, requirements, concepts and risk analyses
- Creation of expert reports and specialist expertise
- Evaluation and assessment of products and vendors regarding security